

## Venue Accessibility Information

### 1. Smock Alley

<https://smockalley.com/accessibility/>

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- Need to inform boxoffice in advance of accessibility requirements
- **Advertises all event spaces as accessible**
- **The Main Space:** Step free access to this space is down the side of the building which brings one into the Main Space on the ground level. Seats can be removed in the front row (which is on stage/ground level) to make space for a wheelchair. The Main Space can usually accommodate up to 6 wheelchairs.
- **Boys' School:** Access is through the fire escape door which opens directly out on to Exchange St Lower. There is a step up to this door but Smock have a temporary ramp. The Boys' School can accommodate 1 or 2 wheelchairs although this number can vary, depending on the layout for the event in question. The theatre foyer and Banquet Hall spaces can be accessed from the Boys' School. There is a ramp/walkway that winds around the entire space with doors that exit out on to each different level of the building.
- **Black Box:** The Black Box is entirely on ground level. Access is the same as for the Main Space.
- **Banquet Hall:** Access is through the Boys' School.
- **Parking:** There are 5 disabled parking bays at the bottom of Fishamble St which is just around the corner. It's 45 meters from those parking spaces to the theatre entrance. The footpath is quite narrow on the journey between those parking spaces and the theatre. This is something to bear in mind if there is a wheelchair user as you may need to traverse briefly on the road up to the theatre entrance.
- **Accessible Bathrooms:** There are 2 accessible bathrooms. One is in the Main Space theatre, accessed at foyer level. The other is on ground level between the Black Box and Main Space.

- **Steps/Stairs:** There are 10 steps from street level up into our foyer. There is a railing that can be used to hold on to although it's not a dedicated handrail.
- There are 26 steps from foyer level up to the Banquet Hall level (split in to 4 flights of six and seven steps each.) There is a handrail on either side.
- **Hearing Loop:** The Main Space has an induction loop system installed. The Boys' School and Black Box spaces do not have this system in place although due to the small nature of those spaces, in the majority of cases it may not be required.
- Social Narrative Available
- **Accessible Performances:** Can do audio described performances, shows with subtitles, and relaxed performances (where there is a reduction in the strength of lights and sounds).

## 2. An Grianan

<https://angrianan.com/accessibility/>

- Accessible building
- Accessible toilets in the lower foyer area beside the lift
- Accessible lifts - An Grianán Theatre has two lifts in the venue. One lift goes between the lower foyer and the upstairs foyer to access the auditorium. From there, there is a platform lift to access the upper exhibition space.
- Emergency exit from auditorium is wheelchair accessible
- Guide/assistance dogs are very welcome at An Grianán Theatre.
- Carer and concession tickets available
- Early entry before doors open is available for audience members who would benefit from it

## 3. Riverbank Arts Centre

<https://www.riverbank.ie/wheelchair-access/>

- Wheelchair accessible building
- There is a wheelchair ramp to the right of the building which leads directly into the foyer, Reception, CaToCa Cafe and Children's Gallery.
- Lift to bring patrons from the ground floor down to the lower ground floor to access the main auditorium, McKenna Gallery and our toilet
- Wheelchair seating.
- Two accessible parking spaces to the front of the building.

- For those with hearing impairments, loops at both the Box Office and in the main auditorium.
- Accessible toilets

#### **4. IFI Cinema**

<https://ifi.ie/accessible/>

- All cinemas are wheelchair accessible.
- Wheelchair users must let box-office staff know 30 minutes in advance of screening
- Wheelchair accessible bathroom
- Open captioned screenings
- Audio described screenings
- Guide and assistance dogs welcome
- Wheelchair users are unable to book wheelchair accessible spaces online
- Temple Bar area around IFI is not wheelchair accessible, cobble streets, very narrow pathways

#### **5. Dunamais Arts Centre, Portlaoise**

<https://www.dunamais.ie/your-visit/accessibility>

- Wheelchair accessible main entrance - Enter through the large gateway to the right of the Courthouse on Main Street.
- Wheelchair accessible toilets on ground floor and first floor
- Designated wheelchair seating is available in the auditorium but must be pre-booked
- A lift is located to the right of Box Office for access to our Mezzanine Bar, Gallery, Boardroom and another accessible toilet.
- Patrons can request early entry too the auditorium on arrival before the show
- Hearing Loop System installed in our auditorium and Box Office.
- Guide dogs welcome
- Staff trained as sighted guides
- Warnings about strobe lighting and stage effects posted before performances

## **6. The Town Hall Galway**

<https://tth.ie/bookings#link-special>

- The Town Hall Theatre main auditorium and the Black Box auditorium are fully accessible to wheelchair users.
- The Town Hall Studio is not accessible to wheelchair users
- Loop System in place in the main auditorium of the Town Hall Theatre
- There are two accessible parking spaces on Waterside immediately by the venue and a further two spaces on nearby Corrib Terrace.
- No information about toilets

## **7. Backstage Theatre**

<https://backstage.ie/accessibility/>

- The auditorium can accommodate up to three wheelchairs spaces for each show.
- Wheelchair users must inform the box-office when booking
- Disability parking spaces located in the lower car park directly outside the theatre door
- Infrared Hearing System - The receivers resemble a small radio that communicates using, magnetic waves, via (1) headphones. The headphones can be worn to provide amplified sound directly to the wearer. Alternatively, an (2) infrared receiver linked to a portable induction loop worn around a person's neck, will transmit amplified sound via their hearing aid/cochlear implant –5 headphones, and 5 infrared receivers available at box office, or can be prebooked before show
- Social Narrative available here: <https://backstage.ie/app/uploads/2023/10/Backstage-Social-Story.pdf>
- Sensory friendly access support - audience members can contact venue to arrange to visit the space before a performance to become familiar with the surroundings and take away the unknown element
- Can provide audience members with a quiet space should they need it during a performance, email in advance to request it or request at time of booking

## **8. St Patrick's University Hospital**

- Building is accessible
- The main entrance to the hospital is wheelchair accessible with an automatic door – there is no ramp as it's ground level.
- There is an accessible toilet on the ground floor of the hospital, close to the lecture hall space
- There are a number of wheelchair spaces in the car park and all access to the building via the main reception is one level

- The lecture hall space is wheelchair accessible however furniture can't be moved so there is only limited space for wheelchairs depending on the event.
- There is a Social Narrative available for Cistin, at St Patrick's University Hospital on the First Fortnight website.

## 9.

- **The Workmans Club**
- Not wheelchair accessible
- No disability parking
- No accessible bathrooms
- No windows for ventilation in downstairs venue
- No loop system
- Social narrative from 2024 (to be reviewed and updated)
- No access information on website

## 10. Museum of Literature Ireland, (MoLI)

<https://old.moli.ie/visit/access/>

- Building accessible
- Lift outside building on street level
- Accessible toilets at garden level
- Accessible lifts
- Guide dogs welcome
- Social narrative available here: <https://old.moli.ie/app/uploads/2021/06/MoLI-Social-Guide.pdf>
- Lighting in some exhibitions is low to address conservation concerns around certain artefacts. Lighting in other exhibits can also be bright and varied.
- Audio levels from particular displays may be high.
- No information on Assistive listening system or assistance dogs – Trudie to contact

## 11. The Hunt Museum

<https://www.huntmuseum.com/visit/accessibility/>

- Building is wheelchair accessible
- Main entrance is level access
- Lift access to every floor

- Two disability parking spaces at back (riverside) of museum
- Flooring in the Hunt Museum - Carpet is widely used in the main galleries along with some tile and wooden flooring. The museum's Reception area and public toilets are tiled. The Hunt Café has both wood laminate and flag stone flooring. The main workshop space in the Education Wing has a flag stone floor and the smaller multifunctional space off it, has a slip proof vinyl surface.
- Accessibility Visitor Guide:  
<https://www.huntmuseum.com/assets/uploads/2021/08/Accessibility-Autism-Friendly-Services-Your-Visit-to-The-Hunt-Museum.pdf>
- There is a multisensory station with 3D printed touch objects and audio descriptions located on entering the Permanent Collection, in the Prologue Room, on the First floor. It includes an electric desk which wheelchair users can adjust to their preferred height.
- NaviLens, an app-based guidance system, is currently being trialed in parts of the Museum. It provides text and audio descriptive information on our gallery spaces and key objects displayed in them. To use it, visitors must download NaviLens from Google Store or the App Store. Must use own headphones
- Guide dogs allowed in space
- Sensory map of the building available on website
- Provision of PPE equipment for autistic visitors
- Quiet space available for neurodivergent visitors
- Ear defenders, fidget toys, sunflower lanyards, and sunglasses are all available to borrow from our accommodation station in Reception
- Sensory pod located on the Lower Ground Floor, under the blue stairs, outside the Education Wing. It has two sections. The outer one has seating accommodation for one person. The inner section is a small room which is accessed by a low door. It contains soft walls, LED lights, and mirrors.
- All team members trained by AsIam
- The Hunt Museum Autism Charter -  
<https://www.huntmuseum.com/assets/uploads/2024/07/Hunt-Museum-Charter-of-Inclusion.pdf>
- Visual stories available for each part of the Hunt Museum:
  - <https://www.huntmuseum.com/assets/uploads/2021/08/Accessibility-4.pdf>
  - <https://www.huntmuseum.com/assets/uploads/2021/08/Accessibility-3.pdf>
  - <https://www.huntmuseum.com/assets/uploads/2021/08/Accessibility-2.pdf>
  - <https://www.huntmuseum.com/assets/uploads/2021/08/Accessibility-1.pdf>

## 12. Axis Ballymun

<https://www.axisballymun.ie/accessibility>

- Accessible Building
- Theatre accommodates up to 6 wheelchair users per performance. Patrons must let Box Office know at point of booking to ensure an accessible seat is available.
- A small number of ear defenders available at box-office
- Relaxed performances available
- Axis has one accessible downstairs, this is on ground level and located near the theatre entrance in the café/bar space
- Guide and Assistance dogs are welcome at Axis
- Axis does not currently have a car park. There are two accessible car parking spaces located on the Ballymun Road directly in front of the Ballymun Civic Centre, Axis can be accessed directly from these spaces via a flat path along the plaza.
- There are currently building works taking place on the plaza which should have no impact on guests and patrons however we strongly advise calling our box office team on 018832120 for the latest updates. Currently the only access to Axis is via the Civic Centre entrance to the plaza, there is no access from Shangan Road.

### **13. St Patrick's Cathedral**

- The cathedral is wheelchair accessible
- Ramp at Order Door, accessible lift available too.
- Accessible Toilets
- Sunrise event will unfortunately not be accessible due to stairs

### **14. National Gallery of Ireland**

- Both entrances are wheelchair accessible: one is located on Merrion Square West, and another is located on Clare Street.
- All galleries and facilities are wheelchair accessible.
- Accessible bathrooms available on level 1
- A limited number of wheelchairs are available to borrow on request
- Large print booklets with artwork's descriptions in large print available throughout permanent collection. Can ask a staff member if visitors have a difficult time finding them
- Hard of hearing tours available

- ISL tours available
- Social narrative available here:  
<https://www.nationalgallery.ie/sites/default/files/2022-08/social-guide-visiting-national-gallery-of-ireland.pdf>
- Hearing induction loops fitted at information desks, the lecture theatre and Gallery shop
- Guide and assistance dogs welcome
- Accessibility map available at information desks and can be downloaded here:  
[https://www.nationalgallery.ie/sites/default/files/2017-06/NGI\\_Access\\_Map\\_pages.pdf](https://www.nationalgallery.ie/sites/default/files/2017-06/NGI_Access_Map_pages.pdf)
- Both entrances and all galleries are wheelchair accessible.
- There are accessible bathrooms available on level 1

#### **15. Wexford Arts Centre**

<https://www.wexfordartscentre.ie/local-transport/>

- Accessible building – wheelchair access on public paths from John Gate Street and Mallin Street, Abbey Street or George's Street
- Wheelchair access to all theatre and gallery spaces
- Can accommodate wheelchairs in the theatre in the front row, normally reserve space for two per performance but can accommodate more if necessary.
- One purpose-built accessible toilet on the ground floor and another one on the first floor, near the dressing rooms.
- Accessible lift access to the first and second floors from the foyer
- There is a blue badge parking space in front of the building on Abbey Street and another outside the library to the left of the building on John's Gate Street.
- Guide and Assistance dogs are welcome

#### **16. Limerick City Art Gallery**

<https://gallery.limerick.ie/TheGalleryLCGA/Profile/>

- Accessible building
- Accessible entrance, with ramp at front of building
- Wide doorways
- Accessible lift
- Accessible toilets



- Guide and Assistance Dogs welcome
- No information on assistive listening system

### **17. Presentation Arts Centre**

- Building is accessible
- Venue entrance is fully accessible
- There is one fully-accessible toilet inside the building.
- The theatre floor and stage are fully-accessible for wheelchair access
- There is an accessible lift in the venue
- There are two dedicated accessible car park spaces directly beside the venue entrance
- There is no loop system in place at Presentation Arts Centre
- Guide, hearing, and service assistance dogs are welcome.
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### **18. The Duncairn, Belfast**

<https://www.theduncairn.com/accessibility>

- Accessible building
- Accessible entrance with automated doors
- Accessible lift
- Performance space situated on first floor and accessible via lift  
Accessible toilets located on ground floor
- Two disabled parking spots – must contact Corporate Services Manager in advance to book
- Free tickets available for carers
- Accessible seating available at all events, seating arrangement varies depending on type of performance
- Assistance dogs welcome
- There is no strobe lighting in venue
- Photo tour available to download from website here: [Accessibility — The Duncairn](#)
- No information on assistive listening technology

### **19. Dunfanaghy Workhouse**

- Entrance to the building is accessible
- Coffee shop, craft shop and cinema all on ground floor and wheelchair accessible
- Part of exhibition space on ground floor and wheelchair accessible

- Accessible toilets available

## 20. Whelans

- Wheelchair access front of building to left of main entrance
- Accessible bathrooms on ground floor
- Floor area of event space for Nollaigh na mBan is wheelchair accessible
- The Bar section of this room is not wheelchair accessible. There are five steps from the floor space to the bar.
- Social Narrative available for this event

## 21. The New Theatre

- Main entrance wheelchair accessible to bookshop
- Wheelchair accessible bathroom
- Theatre space is wheelchair accessible for patrons, stage is not accessible
- Video of theatre available here: <https://thenewtheatre.com/your-visit/>
- Concession tickets available for disabled patrons, full-time students, equity members, seniors (over 65, and those who are unemployed for all performances.

## 22. The Sugar Club

- Accessible building
- Accessible toilets
- The layout is fixed tiered seating. The first row is wheelchair accessible
- Wide floor area in between the first row of the seats and the stage
- The bar is not accessible. The bar is behind tiered seats, with steps up along both walls, but bar staff come round and serve the seated areas

## 23. Bank of Ireland Cultural and Heritage Centre

- The exhibition entrance on Westmorland Street includes **one step**, however the doorway is manned at all times by the BOI Security Team who can provide assistance with an available access ramp as necessary.
- There is one accessible bathroom located upstairs in the exhibition which is reachable by lift
- The exhibition layout is designed to be entirely wheelchair accessible. There is ample space to pause and move around the exhibition as a wheelchair user without issue, both as part of a tour group and as an individual.
- There is an accessible lift near the front entrance
- The building has no parking available

- There is an audio loop system in place throughout the exhibition
- Guide, service and assistance dogs are welcome
- Audio tour available
- Transcript of the audio tour available on request
- Social Narrative available on First Fortnight website.

#### **24. Collins Barracks NMI**

<https://www.museum.ie/en-ie/museums/decorative-arts-history/visitor-information/venue-accessibility>

- All galleries in the National Museum of Ireland- Decorative Arts & History are fully accessible.
- There are three lifts - located in the east corner servicing floors one to three
- There are two lifts in the *Soldiers and Chiefs* exhibition.
- Accessible toilets are located in the main reception, the ground floor of the Soldiers and Chiefs Exhibition, and in the Riding School (temporary gallery).
- Mobile stools are available upon request from the Reception Desk.
- Wheelchairs are available from the Reception Desk on request. Please call ahead to reserve one on +353 1 6777444.
- There are seating areas available in the majority of galleries.
- Guide and assistance dogs welcome
- Lighting in some exhibitions is low to address conservation concerns around certain artefacts.
- There are touchable exhibits within the Museum - ask a staff member or attendant to direct to these
- No induction loop available in museum
- No information accessible parking
- No information on accessible entrance – mentions steep incline
- Access queries: [accessofficer@museum.ie](mailto:accessofficer@museum.ie)

#### **25. Hawswell Theatre, Sligo**

<https://www.hawswell.com/your-visit/access-and-facilities/accessibility>

- Building is accessible
- Wheelchair accessible entrance to side of building at The Lungy
- Automated entrance doors at wheelchair accessible entrance
- Accessible parking spaces available at side of building
- Social Narrative video available online here: <https://www.hawswell.com/your-visit/access-and-facilities/accessibility>

- Social Narrative Visual Guide Available here:  
[https://www.hawkswell.com/content/files/hawks\\_well\\_asd\\_guide-updated-design.pdf?v=1668421923](https://www.hawkswell.com/content/files/hawks_well_asd_guide-updated-design.pdf?v=1668421923)
- 2 wheelchair spaces in auditorium. The venue asks patrons to inform staff at booking if they will need a wheelchair space
- Accessible toilet in foyer of building
- Chill Out Space available at Hawkswell Theatre for those who might need a quiet space
- A select number of ear defenders available at box office for those who may need them
- Guide and service dogs welcome, the venue asks to please let them know at time of booking so they can allocate appropriate seating
- Induction Loop system in place in the auditorium. Please note when booking seats, that rows A,B,C seats 1-10 are not optimal for using the loop due to electrical interference.
- Concession tickets available for senior citizens, children, students and disabled audience members
- Carer tickets available

## **26. Long Valley Bar, Cork**

- Entrance to building is accessible
- No accessible toilets
- No accessible lift
- No accessible parking spaces
- Event space is upstairs and not accessible
- Service, guide and assistance dogs are welcome

## **27. St John's Theatre, Listowel**

- Building is accessible
- Accessible entrance to venue
- Accessible toilet at reception
- Wheelchair spaces available in the event space. As many as is needed, the floor space is free and seated as required
- Accessible parking spaces in the main town square, where St. John's Theatre is based.
- There is no assistive listening system in place
- Assistance, guide and service dogs are welcome

## **28. Esker Arts Centre Arts Centre**

<https://eskerarts.ie/visit/accessibility>

- The main building entrance is accessible at street level, with an automated door.
- There is no on-site parking, however there is paid public parking nearby with disabled spaces available.
- The auditorium can accommodate up to 6 wheelchair users, this number can vary depending on the technical specifications of each performance. Esker Arts Centre asks audience members to inform staff at the time of booking if they are a wheelchair user.
- There is an accessible lift from the foyer providing access to the upper gallery, offices, downstairs rehearsal and multipurpose spaces.
- Guide and Hearing Dogs are welcome. Esker Arts Centre asks audience members to inform them when booking if attending with a guide dog.

## **29. Imaal Centre**

- Accessible entrance to building
- Accessible toilet on the ground floor
- There is no lift
- There are no designated parking spaces at the hall, but there are generous spaces on the street alongside the hall
- There is no loop system
- Assistance and service animals are welcome

## **30. Balina Arts Centre**

- Accessible entrance, automated door
- Two accessible toilets
- Lift accessible
- Loop system in place
- Row AA accessible for wheelchairs
- Parking – near by
- Service and Assistance Dogs are welcome

## **31. Kew Gardens**

<https://www.kew.org/kew-gardens/visit-kew-gardens/accessibility>

- Gardens are accessible, mostly flat and tarmac paths

- Accessible parking -drivers displaying a blue badge can park in Kew Gardens car park free of charge. There are 11 accessible/blue badge parking spaces in the car park There are also 2 accessible/blue badge parking spaces to the right of the Elizabeth Gate on Kew Green (council controlled)
- Wheelchairs available to borrow at public gates
- Mobility scooters available to borrow at Brentford, Victoria and Elizabeth Gates, must be booked in advance here: <https://www.kew.org/kew-gardens/visit-kew-gardens/accessibility>
- Guide and assistance dogs are welcome
- Accessibility map available on website
- British Sign Language tours available to book
- Many of the glasshouses, galleries and Kew Palace are wheelchair accessible. Due to narrow hallways in Kew Palace, small wheelchairs are needed, these are available to borrow while visiting the palace
- Unisex accessible toilets available
- Hearing loops are installed at the gate tills, retail shop tills, and catering counters.